

Appendix D-2 DS200 Voter Messages

The following messages are self-explanatory, descriptive messages that the DS200 displays in response to a specific action as a voter uses the machine.

Welcome. Please insert your ballot

Scanning Ballot – Please wait...

Thank you for voting. Your ballot has been counted.

Overvoted Ballot.

You have made too many selections in at least one contest. The DS200 will show the contests that have over votes. If you press "Accept," none of your selections in an overvoted contest will be counted. Press "Don't Cast – Return Ballot" to return your ballot and see a poll worker for another ballot. Press "Accept" to cast your ballot.

If you wish to correct your ballot press "Don't Cast – Return Ballot" and mark your choices on the ballot.

Undervoted Ballot.

You have not made enough selections in at least one contest. The DS200 will show the contests that have undervotes. Press "Don't Cast – Return Ballot" to return your ballot to make selections or see a poll worker. Press "Accept" to cast your ballot.

Please take your ballot and mark your choices on the ballot.

Your ballot was not properly inserted into the DS200. Remove the ballot and reinsert it in the DS200. If you still receive this message after three or four attempts, please contact your poll worker.

Error processing ballot.

Please contact the election official.

Your ballot has been counted. The following error occurred when dropping the ballot into the ballot box.
Error dispatching ballot.

Please contact the election official.

Your ballot has been counted. The following error has occurred.

System Error.

A system error has occurred. Please contact the election official.

One or more of the contests are not correctly voted. The following error conditions exist.

If you wish to correct your ballot, press "Don't Cast – Return Ballot." Or press "Review Errors" to adjudicate the errors.

If you wish to correct your ballot press "Don't Cast – Return Ballot" and see the election official for a new ballot.

Please take your ballot and see the election official for a new ballot.

If you wish to correct your ballot press "Don't Cast – Return Ballot" and mark your choices on the ballot.

The following contests on the ballot have unreadable marks.

Cross over voting on ballot.

The following contests on the ballot have been voted across party lines.

Unreadable marks on ballot

The following contests on the ballot have unreadable marks.

Errors on ballot.

The following contests on the ballot are incorrectly voted.

Blank ballot.

Your ballot is blank. You are not allowed to cast a blank ballot.

Your ballot is blank.

If you wish to correct your ballot press "Don't Cast – Return Ballot" and mark your choices on the ballot.

NUMERIC MESSAGES

3003002 – ERROR SCANNING BALLOT.

Cause: An error occurred while scanning the ballot.

Solution: Reinsert the ballot. If the error continues, give the voter a new ballot or contact ES&S technical support.

3003003 – ERROR DETECTING BALLOT.

Cause: An error occurred while inserting the ballot.

Solution: Reinsert the ballot. If the error continues, give the voter a new ballot or contact ES&S technical support.

3003004 – UNABLE TO EJECT BALLOT.

Cause: The ballot was tabulated, but it did not go into the ballot bin.

Solution: Open the ballot box door and clear any jammed ballots. If no ballot jams are detected, open the DS200 read head and advance the counted ballot into the ballot box.

3003005 – UNABLE TO DETECT BALLOT DIVERTER.

Cause: The DS200 was unable to detect the ballot diverter.

Solution: Check the diverter connection on the back of the scanner and press Retry.

3003006 – UNABLE TO GET BALLOT ID.

Cause: The scanner could not read the ballot ID.

Solution: Reinsert the ballot. If the error continues, give the voter a new ballot or contact ES&S technical support.

3003007 – UNABLE TO GET MARK ON BALLOT.

Cause: A marking error occurred while the scanner scanned the ballot.

Solution: Reinsert the ballot. If the error continues, give the voter a new ballot or contact ES&S technical support.

3003008 – UNABLE TO SET TARGET TYPE.

Cause: A targeting error occurred while the scanner scanned the ballot.

Solution: Reinsert the ballot. If the error continues, give the voter a new ballot or contact ES&S technical support.

3003009 – UNABLE TO SET BALLOT SIZE.

Cause: The scanner was unable to set the ballot size for the ballot.

Solution: Reinsert the ballot. If the error continues, give the voter a new ballot or contact ES&S technical support.

3003010 – UNABLE TO SAVE BALLOT IMAGES.

Cause: The scanner was unable to save the images that are on the ballot.

Solution: Contact ES&S technical support.

3003011 – UNABLE TO SET PIXEL THRESHOLD.

Cause: The scanner was unable to set the pixel threshold.

Solution: Contact ES&S technical support.

3003012 – UNABLE TO GENERATE REPORT.

Cause: The scanner was unable to generate a report.

Solution: Contact ES&S technical support.

3003013 – UNABLE TO UPDATE FIRMWARE

Cause: The scanner was unable to update the firmware.

Solution: Contact ES&S technical support.

3003015 – PAPER PROCESSOR READY

Cause: The scanner's printer is operable.

Solution: No action is needed.

3003301 – BALLOT NOT RECOGNIZED. PLEASE REMOVE BALLOT AND REINSERT.

Cause: The scanner cannot recognize an image on the top of the scanner.

Solution: Reinsert the ballot or contact the poll worker or election official.

3003302 – BALLOT NOT RECOGNIZED. PLEASE REMOVE BALLOT AND REINSERT.

Cause: The scanner cannot recognize an image on the bottom of the scanner.

Solution: Reinsert the ballot or contact the poll worker or election official.

3003303 – BALLOT NOT RECOGNIZED. PLEASE REMOVE BALLOT AND REINSERT.

Cause: The scanner cannot recognize an image on the top of the ballot.

Solution: Reinsert the ballot or contact the poll worker or election official.

3003304 – BALLOT NOT RECOGNIZED. PLEASE REMOVE BALLOT AND REINSERT.

Cause: The scanner cannot recognize an image on the bottom of the ballot.

Solution: Reinsert the ballot or contact the poll worker or election official.

3003305 – BALLOT NOT RECOGNIZED. PLEASE REMOVE BALLOT AND REINSERT.

Cause: The scanner detected an invalid sequence type.

Solution: Reinsert the ballot or contact the poll worker or election official.

3003306 – BALLOT NOT RECOGNIZED. PLEASE REMOVE BALLOT AND REINSERT.

Cause: The scanner has detected a marking location error on the ballot.

Solution: Reinsert the ballot or contact the poll worker or election official.

3003307 – BALLOT NOT RECOGNIZED. PLEASE REMOVE BALLOT AND REINSERT.

Cause: The scanner has detected a marking location error on the ballot.

Solution: Reinsert the ballot or contact the poll worker or election official.

3003308 – BALLOT NOT RECOGNIZED. PLEASE REMOVE BALLOT AND REINSERT.

Cause: The scanner has detected a marking extraction error on the ballot.

Solution: Reinsert the ballot or contact the poll worker or election official.

3003309 – BALLOT NOT RECOGNIZED. PLEASE REMOVE BALLOT AND REINSERT.

Cause: The scanner has detected a marking extraction error on the ballot.

Solution: Reinsert the ballot or contact the poll worker or election official.

3003310 – BALLOT NOT RECOGNIZED. PLEASE REMOVE BALLOT AND REINSERT.

Cause: The scanner has detected a marking extraction error on the ballot.

Solution: Reinsert the ballot or contact the poll worker or election official.

3003311 – BALLOT NOT RECOGNIZED. PLEASE REMOVE BALLOT AND REINSERT.

Cause: The scanner has detected a marking recognition error on the ballot.

Solution: Reinsert the ballot or contact the poll worker or election official.

3003312 – BALLOT NOT RECOGNIZED. PLEASE REMOVE BALLOT AND REINSERT.

Cause: The scanner has detected a marking recognition error on the ballot.

Solution: Reinsert the ballot or contact the poll worker or election official.

3003313 – BALLOT NOT RECOGNIZED. PLEASE REMOVE BALLOT AND REINSERT.

Cause: The scanner has detected a marking recognition error on the ballot.

Solution: Reinsert the ballot or contact the poll worker or election official.

3003314 – BALLOT NOT RECOGNIZED. PLEASE REMOVE BALLOT AND REINSERT.

Cause: The scanner has detected a marking recognition error on the ballot.

Solution: Reinsert the ballot or contact the poll worker or election official.

3003315 – BALLOT NOT RECOGNIZED. PLEASE REMOVE BALLOT AND REINSERT.

Cause: The scanner has detected a marking recognition error on the ballot.

Solution: Reinsert the ballot or contact the poll worker or election official.

3003316 – BALLOT NOT RECOGNIZED. PLEASE REMOVE BALLOT AND REINSERT.

Cause: The scanner has detected a marking recognition error on the ballot.

Solution: Reinsert the ballot or contact the poll worker or election official.

3003317 – BALLOT NOT RECOGNIZED. PLEASE REMOVE BALLOT AND REINSERT.

Cause: The scanner has detected a marking recognition error on the ballot.

Solution: Reinsert the ballot or contact the poll worker or election official.

3003318 – BALLOT NOT RECOGNIZED. PLEASE REMOVE BALLOT AND REINSERT.

Cause: The scanner count not determine the ballot orientation.

Solution: Reinsert the ballot. If the error continues, give the voter a new ballot or contact ES&S technical support.

3003319 – BALLOT NOT RECOGNIZED. PLEASE REMOVE BALLOT AND REINSERT.

Cause: The scanner detected an invalid skew in the front-left timing track.

Solution: Reinsert the ballot. If the error continues, give the voter a new ballot or contact ES&S technical support.

3003320 – BALLOT NOT RECOGNIZED. PLEASE REMOVE BALLOT AND REINSERT.

Cause: The scanner detected an invalid skew in the front-right timing track.

Solution: Reinsert the ballot. If the error continues, give the voter a new ballot or contact ES&S technical support.

3003321 – BALLOT NOT RECOGNIZED. PLEASE REMOVE BALLOT AND REINSERT.

Cause: The scanner detected an invalid skew in the front-top timing track.

Solution: Reinsert the ballot. If the error continues, give the voter a new ballot or contact ES&S technical support.

3003322 – BALLOT NOT RECOGNIZED. PLEASE REMOVE BALLOT AND REINSERT.

Cause: The scanner detected an invalid skew in the front-bottom timing track.

Solution: Reinsert the ballot. If the error continues, give the voter a new ballot or contact ES&S technical support.

3003323 – BALLOT NOT RECOGNIZED. PLEASE REMOVE BALLOT AND REINSERT.

Cause: The scanner detected an invalid skew in the back-left timing track.

Solution: Reinsert the ballot. If the error continues, give the voter a new ballot or contact ES&S technical support.

3003324 – BALLOT NOT RECOGNIZED. PLEASE REMOVE BALLOT AND REINSERT.

Cause: The scanner detected an invalid skew in the back-right timing track.

Solution: Reinsert the ballot. If the error continues, give the voter a new ballot or contact ES&S technical support.

3003325 – BALLOT NOT RECOGNIZED. PLEASE REMOVE BALLOT AND REINSERT.

Cause: The scanner detected an invalid skew in the back-top timing track.

Solution: Reinsert the ballot. If the error continues, give the voter a new ballot or contact ES&S technical support.

3003326 – BALLOT NOT RECOGNIZED. PLEASE REMOVE BALLOT AND REINSERT.

Cause: The scanner detected an invalid skew in the back-bottom timing track.

Solution: Reinsert the ballot. If the error continues, give the voter a new ballot or contact ES&S technical support.

3003327 – BALLOT NOT RECOGNIZED. PLEASE REMOVE BALLOT AND REINSERT.

Cause: The front-left timing track is not detected.

Solution: Reinsert the ballot. If the error continues, give the voter a new ballot or contact ES&S technical support.

3003328 – BALLOT NOT RECOGNIZED. PLEASE REMOVE BALLOT AND REINSERT.

Cause: The front-right timing track is not detected.

Solution: Reinsert the ballot. If the error continues, give the voter a new ballot or contact ES&S technical support.

3003329 – BALLOT NOT RECOGNIZED. PLEASE REMOVE BALLOT AND REINSERT.

Cause: The front-top timing track is not detected.

Solution: Reinsert the ballot. If the error continues, give the voter a new ballot or contact ES&S technical support.

3003330 – BALLOT NOT RECOGNIZED. PLEASE REMOVE BALLOT AND REINSERT.

Cause: The front-bottom timing track is not detected.

Solution: Reinsert the ballot. If the error continues, give the voter a new ballot or contact ES&S technical support.

3003331 – BALLOT NOT RECOGNIZED. PLEASE REMOVE BALLOT AND REINSERT.

Cause: The back-left timing track is not detected.

Solution: Reinsert the ballot. If the error continues, give the voter a new ballot or contact ES&S technical support.

3003332 – BALLOT NOT RECOGNIZED. PLEASE REMOVE BALLOT AND REINSERT.

Cause: The back-right timing track is not detected.

Solution: Reinsert the ballot. If the error continues, give the voter a new ballot or contact ES&S technical support.

3003333 – BALLOT NOT RECOGNIZED. PLEASE REMOVE BALLOT AND REINSERT.

Cause: The back-top timing track is not detected.

Solution: Reinsert the ballot. If the error continues, give the voter a new ballot or contact ES&S technical support.

3003334 – BALLOT NOT RECOGNIZED. PLEASE REMOVE BALLOT AND REINSERT.

Cause: The back-bottom timing track is not detected.

Solution: Reinsert the ballot. If the error continues, give the voter a new ballot or contact ES&S technical support.

3003335– BALLOT NOT RECOGNIZED. PLEASE REMOVE BALLOT AND REINSERT.

Cause: The front-left timing track failed validation.

Solution: Reinsert the ballot. If the error continues, give the voter a new ballot or contact ES&S technical support.

3003336– BALLOT NOT RECOGNIZED. PLEASE REMOVE BALLOT AND REINSERT.

Cause: The front-right timing track failed validation.

Solution: Reinsert the ballot. If the error continues, give the voter a new ballot or contact ES&S technical support.

3003337– BALLOT NOT RECOGNIZED. PLEASE REMOVE BALLOT AND REINSERT.

Cause: The front-top timing track failed validation.

Solution: Reinsert the ballot. If the error continues, give the voter a new ballot or contact ES&S technical support.

3003338 – BALLOT NOT RECOGNIZED. PLEASE REMOVE BALLOT AND REINSERT.

Cause: The front-bottom timing track failed validation.

Solution: Reinsert the ballot. If the error continues, give the voter a new ballot or contact ES&S technical support.

3003339– BALLOT NOT RECOGNIZED. PLEASE REMOVE BALLOT AND REINSERT.

Cause: The back-left timing track failed validation.

Solution: Reinsert the ballot. If the error continues, give the voter a new ballot or contact ES&S technical support.

3003340 – BALLOT NOT RECOGNIZED. PLEASE REMOVE BALLOT AND REINSERT.

Cause: The back-right timing track failed validation.

Solution: Reinsert the ballot. If the error continues, give the voter a new ballot or contact ES&S technical support.

3003341– BALLOT NOT RECOGNIZED. PLEASE REMOVE BALLOT AND REINSERT.

Cause: The back-top timing track failed validation.

Solution: Reinsert the ballot. If the error continues, give the voter a new ballot or contact ES&S technical support.

3003342– BALLOT NOT RECOGNIZED. PLEASE REMOVE BALLOT AND REINSERT.

Cause: The back-bottom timing track failed validation.

Solution: Reinsert the ballot. If the error continues, give the voter a new ballot or contact ES&S technical support.

3003343 – BALLOT NOT RECOGNIZED. PLEASE REMOVE BALLOT AND REINSERT.

Cause: A system error occurred in the front-left timing track.

Solution: Reinsert the ballot. If the error continues, give the voter a new ballot or contact ES&S technical support.

3003344 – BALLOT NOT RECOGNIZED. PLEASE REMOVE BALLOT AND REINSERT.

Cause: A system error occurred in the front-right timing track.

Solution: Reinsert the ballot. If the error continues, give the voter a new ballot or contact ES&S technical support.

3003345 – BALLOT NOT RECOGNIZED. PLEASE REMOVE BALLOT AND REINSERT.

Cause: A system error occurred in the front-top timing track.

Solution: Reinsert the ballot. If the error continues, give the voter a new ballot or contact ES&S technical support.

3003346 – BALLOT NOT RECOGNIZED. PLEASE REMOVE BALLOT AND REINSERT.

Cause: A system error occurred in the front-bottom timing track.

Solution: Reinsert the ballot. If the error continues, give the voter a new ballot or contact ES&S technical support.

3003347 – BALLOT NOT RECOGNIZED. PLEASE REMOVE BALLOT AND REINSERT.

Cause: A system error occurred in the back-left timing track.

Solution: Reinsert the ballot. If the error continues, give the voter a new ballot or contact ES&S technical support.

3003348 – BALLOT NOT RECOGNIZED. PLEASE REMOVE BALLOT AND REINSERT.

Cause: A system error occurred in the back-right timing track.

Solution: Reinsert the ballot. If the error continues, give the voter a new ballot or contact ES&S technical support.

3003349 – BALLOT NOT RECOGNIZED. PLEASE REMOVE BALLOT AND REINSERT.

Cause: A system error occurred in the back-top timing track.

Solution: Reinsert the ballot. If the error continues, give the voter a new ballot or contact ES&S technical support.

3003350 – BALLOT NOT RECOGNIZED. PLEASE REMOVE BALLOT AND REINSERT.

Cause: A system error occurred in the back-bottom timing track.

Solution: Reinsert the ballot. If the error continues, give the voter a new ballot or contact ES&S technical support.

3003351 – BALLOT NOT RECOGNIZED. PLEASE REMOVE BALLOT AND REINSERT.

Cause: A system error occurred in the front-left code channel.

Solution: Reinsert the ballot. If the error continues, give the voter a new ballot or contact ES&S technical support.

3003352 – BALLOT NOT RECOGNIZED. PLEASE REMOVE BALLOT AND REINSERT.

Cause: A system error occurred in the front-right code channel.

Solution: Reinsert the ballot. If the error continues, give the voter a new ballot or contact ES&S technical support.

3003353 – BALLOT NOT RECOGNIZED. PLEASE REMOVE BALLOT AND REINSERT.

Cause: A system error occurred in the back-left code channel.

Solution: Reinsert the ballot. If the error continues, give the voter a new ballot or contact ES&S technical support.

3003354 – BALLOT NOT RECOGNIZED. PLEASE REMOVE BALLOT AND REINSERT.

Cause: A system error occurred in the back-right code channel.

Solution: Reinsert the ballot. If the error continues, give the voter a new ballot or contact ES&S technical support.

3003355 – BALLOT NOT RECOGNIZED. PLEASE REMOVE BALLOT AND REINSERT.

Cause: The system could not extract the front-left timing track.

Solution: Reinsert the ballot. If the error continues, give the voter a new ballot or contact ES&S technical support.

3003356 – BALLOT NOT RECOGNIZED. PLEASE REMOVE BALLOT AND REINSERT.

Cause: The system could not extract the front-right timing track.

Solution: Reinsert the ballot. If the error continues, give the voter a new ballot or contact ES&S technical support.

3003357 – BALLOT NOT RECOGNIZED. PLEASE REMOVE BALLOT AND REINSERT.

Cause: The system could not extract the front-top timing track.

Solution: Reinsert the ballot. If the error continues, give the voter a new ballot or contact ES&S technical support.

3003358 – BALLOT NOT RECOGNIZED. PLEASE REMOVE BALLOT AND REINSERT.

Cause: The system could not extract the front-bottom timing track.

Solution: Reinsert the ballot. If the error continues, give the voter a new ballot or contact ES&S technical support.

3003359 – BALLOT NOT RECOGNIZED. PLEASE REMOVE BALLOT AND REINSERT.

Cause: The system could not extract the back-left timing track.

Solution: Reinsert the ballot. If the error continues, give the voter a new ballot or contact ES&S technical support.

3003360 – BALLOT NOT RECOGNIZED. PLEASE REMOVE BALLOT AND REINSERT.

Cause: The system could not extract the back-right timing track.

Solution: Reinsert the ballot. If the error continues, give the voter a new ballot or contact ES&S technical support.

3003361 – BALLOT NOT RECOGNIZED. PLEASE REMOVE BALLOT AND REINSERT.

Cause: The system could not extract the back-top timing track.

Solution: Reinsert the ballot. If the error continues, give the voter a new ballot or contact ES&S technical support.

3003362 – BALLOT NOT RECOGNIZED. PLEASE REMOVE BALLOT AND REINSERT.

Cause: The system could not extract the back-bottom timing track.

Solution: Reinsert the ballot. If the error continues, give the voter a new ballot or contact ES&S technical support.

3003363 – BALLOT NOT RECOGNIZED. PLEASE REMOVE BALLOT AND REINSERT.

Cause: The system could not extract the front-left code channel.

Solution: Reinsert the ballot. If the error continues, give the voter a new ballot or contact ES&S technical support.

3003364 – BALLOT NOT RECOGNIZED. PLEASE REMOVE BALLOT AND REINSERT.

Cause: The system could not extract the front-right code channel.

Solution: Reinsert the ballot. If the error continues, give the voter a new ballot or contact ES&S technical support.

3003365 – BALLOT NOT RECOGNIZED. PLEASE REMOVE BALLOT AND REINSERT.

Cause: The system could not extract the back-left code channel.

Solution: Reinsert the ballot. If the error continues, give the voter a new ballot or contact ES&S technical support.

3003366 – BALLOT NOT RECOGNIZED. PLEASE REMOVE BALLOT AND REINSERT.

Cause: The system could not extract the back-right code channel.

Solution: Reinsert the ballot. If the error continues, give the voter a new ballot or contact ES&S technical support.

3003367 – BALLOT NOT RECOGNIZED. PLEASE REMOVE BALLOT AND REINSERT.

Cause: The system could not recognize the ballot.

Solution: Reinsert the ballot. If the error continues, give the voter a new ballot or contact ES&S technical support.

3013001 – BALLOT WAS REMOVED DURING SCANNING. PLEASE REINSERT THE BALLOT.

Cause: The ballot was inserted far enough to be scanned, but it was removed before it fell into the ballot bin.

Solution: Open the ballot bin and check for jams.

3013002 – BALLOT WAS NOT INSERTED FAR ENOUGH. PLEASE REINSERT THE BALLOT.

Cause: The ballot was not inserted far enough to be scanned, but it was removed before it reached the ballot rollers.

Solution: Reinsert the ballot into the scanner.

3013003 – BALLOT JAM: PLEASE REMOVE THE BALLOT.

Cause: The ballot is stuck in the scanner.

Solution: The ballot could be damaged. Straighten the ballot and rescan it. If jamming continues, give the voter a new ballot and open the read head to check for obstructions in the feed path.

3013004 – BALLOT JAM: STACKED DIVERTER.

Cause: Ballots may be jammed in the ballot box.

Solution: Pull the DS200 forward and retrieve the ballot. Check the ballot box for any jams. If you attempt to clear the jam, the ballot could fall into the ballot bin and make it difficult to find if the ballot requires rescanning.

3013005 – MULTIPLE BALLOTS DETECTED. PLEASE INSERT ONLY ONE BALLOT AT A TIME.

Cause: The voter attempted to scan two or more ballots simultaneously.

Solution: Rescan the ballots, one ballot at a time.

3013006 – SYSTEM ERROR.

Cause: A scanner driver error has occurred.

Solution: Contact ES&S for technical support.

3013007 – BALLOT JAM: CHECK THE BALLOT BIN OR DIVERTER.

Cause: The ballot jammed while the scanner was scanning it.

Solution: Check the ballot box door. Make sure the ballot bin door is open to allow passage into the box. Rescan the ballot.

3013008 – BALLOT TOO LONG.

Cause: The ballot is longer than specified. An incorrect ballot may have been inserted into the DS200.

Solution: Contact a poll worker. If the ballot is correct, contact ES&S for technical support.

3013011 – ERROR SCANNING BALLOT.

Cause: The scanner has detected a USB error.

Solution: Contact ES&S for technical support.

3013012 – ERROR SCANNING BALLOT.

Cause: The scanner has detected a USB write error.

Solution: Contact ES&S for technical support.

3013013 – ERROR SCANNING BALLOT.

Cause: The scanner has detected a USB read error.

Solution: Contact ES&S for technical support.

3013014 – ERROR SCANNING BALLOT.

Cause: The scanner has detected a file open error.

Solution: Contact ES&S for technical support.

3013015 – ERROR SCANNING BALLOT.

Cause: The scanner has detected a file write error.

Solution: Contact ES&S for technical support.

3013016 – ERROR SCANNING BALLOT.

Cause: The scanner has detected a file read error.

Solution: Contact ES&S for technical support.

3013017 – ERROR SCANNING BALLOT.

Cause: The scanner has detected a file status error.

Solution: Contact ES&S for technical support.

3013018 – ERROR SCANNING BALLOT.

Cause: The scanner has detected a null input pointer

Solution: Contact ES&S for technical support.

3013019 – ERROR SCANNING BALLOT.

Cause: The scanner has detected a system error.

Solution: Contact ES&S for technical support.

3013020– ERROR SCANNING BALLOT.

Cause: The scanner has detected a motor timeout error.

Solution: Contact ES&S for technical support.

3013021 – ERROR SCANNING BALLOT.

Cause: A scanner ID error has occurred.

Solution: Contact ES&S for technical support.

3013022 – ERROR SCANNING BALLOT.

Cause: An invalid speed error has occurred.

Solution: Contact ES&S for technical support.

3013023 – ERROR SCANNING BALLOT.

Cause: The scanner cannot set the ballot speed.

Solution: Contact ES&S for technical support.

3013024 – ERROR SCANNING BALLOT.

Cause: The scanner has detected a bad LED value.

Solution: Contact ES&S for technical support.

3013025 – ERROR SCANNING BALLOT.

Cause: The scanner cannot set its LED value.

Solution: Contact ES&S for technical support.

3013026 – ERROR SCANNING BALLOT.

Cause: A bad motor step error has occurred.

Solution: Contact ES&S for technical support.

3013027 – ERROR SCANNING BALLOT.

Cause: The scanner cannot set its threshold level.

Solution: Contact ES&S for technical support.

3013028 – ERROR SCANNING BALLOT.

Cause: The scanner has detected a bad LED state.

Solution: Contact ES&S for technical support.

3013029 – ERROR SCANNING BALLOT.

Cause: The scanner cannot set its counterfeit values.

Solution: Contact ES&S for technical support.

3013030 – ERROR SCANNING BALLOT.

Cause: The scanner has detected a bad counterfeit state.

Solution: Contact ES&S for technical support.

3013031 – ERROR SCANNING BALLOT.

Cause: The scanner cannot set its multiplier.

Solution: Contact ES&S for technical support.

3013032 – ERROR SCANNING BALLOT.

Cause: The scanner has detected a bad power mode.

Solution: Contact ES&S for technical support.

3013033 – ERROR SCANNING BALLOT.

Cause: The ballot image was too large to scan.

Solution: Contact ES&S for technical support.

3013034 – ERROR SCANNING BALLOT.

Cause: The dark level calibration is outside the valid range.

Solution: Contact ES&S for technical support.

3013035 – ERROR SCANNING BALLOT.

Cause: The dark level calibration adjustment has exceeded the retry limit.

Solution: Contact ES&S for technical support.

3013036 – ERROR SCANNING BALLOT.

Cause: The dark level calibration adjustment is too high.

Solution: Contact ES&S for technical support.

3013037 – ERROR SCANNING BALLOT.

Cause: The dark level calibration adjustment is too low.

Solution: Contact ES&S for technical support.

3013038 – ERROR SCANNING BALLOT.

Cause: The white level calibration has exceeded the retry limit.

Solution: Contact ES&S for technical support.

3013039 – ERROR SCANNING BALLOT.

Cause: The white level calibration adjustment is too low.

Solution: Contact ES&S for technical support.

3013040 – ERROR SCANNING BALLOT.

Cause: A time out error occurred while the scanner was waiting for ballot image data.

Solution: Contact ES&S for technical support.

3013041 – ERROR SCANNING BALLOT.

Cause: A time out error occurred while the scanner was reading ballot image data.

Solution: Contact ES&S for technical support.

3013042 – ERROR SCANNING BALLOT.

Cause: An error occurred while the scanner was being reset.

Solution: Contact ES&S for technical support.

3013043 – ERROR SCANNING BALLOT.

Cause: An invalid document length was requested.

Solution: Contact ES&S for technical support.

3013044 – ERROR SCANNING BALLOT.

Cause: An invalid document length was requested.

Solution: Contact ES&S for technical support.